## A Brief Report on

## "Training Programme on SRO Principles, Code of Conduct and RBI Guidelines for MFI Officials"

A two day's training programme on "SRO Principles, Code of Conduct and RBI Guidelines for MFIs Officials" was conducted by the Odisha State Association of Financial Inclusion Institutions (OSAFII) on 22<sup>nd</sup> & 23<sup>rd</sup> February 2018 at Hotel Suryansh and 25 officials participated from all the member organizations and officials of other MFI operating in Odisha. The list of officials, who are mostly working in the Inspection & Audit department of these microfinance organizations, along with their phone numbers and mailing addresses, will be sent in due course. The programme was designed with topics having practical implications like Need for SRO Principles for Better Management of MFIs, Client Protection Principles for Smooth Functioning of MFIs, Adherence to Various Legal & Regulatory Provisions for MFIs, Specific RBI Guidelines and Need for Compliance by the MFIs and Code of Conduct Principles for Smooth Functioning of MFIs. The detailed programme sheet is attached for kind reference.

Internal faculty Dr. Bijay Kumar Swain, CEO of OSAFII, took a session on Client Protection & their Retention along with other related client issues. Three external faculties were invited to take classes. Mr A.R.Samal, former General Manager of SIDBI took two classes on Need for SRO Principles for Better Management of MFIs and Adherence to Various Legal & Regulatory Provisions for MFIs. Mr. Mohan Baliyarsingh, Senior Official of Mahashakti Foundation took a session on Code of Conduct Principles for Smooth Functioning of MFIs. The participants enjoyed all these value-added sessions imparted on relevant topics.

The participants were highly motivated and suggested to have similar annual programme in the future. Overall, the participants rated the programme as 'very good' and in the end certificates were distributed to the participants.





Inaugural address by the DGM of SIDBI,	Interactions with the participants during the
Bhubaneswar Regional Office	Inaugural Session